



Amendment No. 2

to

Request for Proposal (RFP)

No. RFP-DAI-002_2020

Office Entry and Contact Tracing

RFP Issuance Date: July 16, 2020

Amendment 1 Issuance Date: August 7, 2020

This Amendment is issued to provide all prospective offerors with answers to questions received.

Except as provided herein, all other terms and conditions of the basic RFP remains unchanged.

Questions for Technical Committee

Question 1: DAI is requesting anonymity as a mandatory feature. Facial recognition would break said anonymity. Could DAI provide more clarity?

Answer 1: Facial recognition is an optional solution. Offerors can treat it separately and note that this cannot provide anonymity i.e. satisfy that requirement.

Question 2: DAI requests passwords in plain text, which goes against privacy protection. Could DAI provide clarity on this request?

Answer 2: Passwords must be encrypted, and anytime app transmits usernames, passwords, API keys, or other types of important data, use transit encryption. If data or passwords are stored they must be encrypted.

Question 3: Notification, the threshold for TC4TL, access management configuration will be different for each country-level or will it be defined at global level and also will the workflow be created separately for each country?

Answer 3: DAI would like the option to customize the threshold and the vendor can offer their best approach to that.

Question 4: Which account will be used for deploying mobile applications in iOS app store and Android play store? Will a new account be created with authorization of DAI, or existing account will be provided?

Answer 4: DAI will create required accounts and provide them for deployment.

Question 5: Will DAI provide a URL/ subdomain for the web application?

Answer 5: Yes, DAI will handle the domain/subdomain creation.

Question 6: Notifications will only be limited to push notifications on mobile apps and email notifications. Or SMS notification is required?

Answer 6: SMS notification is required. DAI works in many places where data plans may be limited.

Question 7: Requirement ID 19. Multi-language solution: the solution must allow deployment in multiple languages (English, French, Spanish, Arabic, Russian, and others to be determined). All the language translations will be provided by DAI?

Answer 7: The vendor should provide versions in multiple languages. The vendor shall provide DAI the ability to improve the translations.

Question 8: Requirement ID 36. Must have a tracking mechanism to be able to track up to 5000 people worldwide within DAI's offices. What will be the workflow when the user disables the location of the app. Will we just ignore data points, or will there be notification workflow.

Answer 8: The vendor should provide options of what could be done.

Question 9: Requirement ID 43. Compatible with commercial off the shelf (COTS) thermal IR camera, either stationary IR or handheld thermal IR with the data connection. – Preferred. Will security personnel use the web/ mobile app to make an entry? This is to understand how the data from the scanner need to be transmitted.

Answer 9: The vendor can propose options for security personnel and/or automated entry.

Question 10: Regarding the assumption included on page 9 of the RFP: *"DAI will not be providing the vendor with the employee database. DAI will not enter all staff data and does not have a comprehensive database of all staff."*

Is your expectation that this list will be compiled as a part of implementation / training?

Answer 10: DAI expects that the list of employees will be generated during the self-registration process to create a user list.

Question 11: What are the sizes of DAI UK and Pakistan office/ How many people from these offices (UK, Pakistan) will participate in the pilot

Answer 11: Less than 300 people

Question 12: Can you provide the number of people in the first wave of deployment (30 offices)

Answer 12: Less than 500 people

Question 13: Can you provide the number of people in the second wave of deployment (50 offices)

Answer 13: Less than 1,000 people

Question 14: Can you provide the number of people in the third wave of deployment (50 offices)

Answer 14: Less than 1,000 people

Question 15: Can you provide the number of people in the 4th wave of deployment (rest of the offices)

Answer 15: Less than 2,500 people

Question 16: Do you desire that people be alerted when their social distance is breached

Answer 16: No

Question 17: In requirement 10, 11, 13 can you clarify what "app" refers to?

Answer 17: The vendor is free to propose a mobile friendly solution that satisfies the RFP's requirements.

Question 18: Requirement 22 calls for a "web browser" access - is this for mobile devices or only for desktop devices only?

Answer 18: Reporting dashboard should be responsive – it should display properly regardless of the device used to access it over browser.

Question 19: Should the cover letter format be followed for both proposals or one of them? (i.e. cover including price etc.)

Answer 19: As specified in Section 2.2 “Proposal Cover Letter” - One cover letter is provided using Attachment B as a template for the format.

Question 20: After submitting the RFP, when can we expect to hear back on the decision? Will there be an opportunity for an in-person meeting before a decision is made?

Answer 20: Award will be done upon finalizing the evaluation of the proposals submitted. DAI may contact offerors with clarification questions or may hold a virtual call to discuss the proposals.